TATA



N. Chandrasekaran
(Chairman)

23 October 2026

Mr. R M Parkhi
Flat No. 3201, Athashri
Baner
Pune - 411045

Dear Mr. Parkhi,

I would like to congratulate you for the two excellent books that you have written on Quality.

Going through the books, I must compliment you on both the simplicity and the concepts that you have clearly brought out. Years ago, having led the quality function in TCS myself, and championing Six Sigma, I find resonance with your book. I would like to thank you for sending me the copies.

Wishing you the very best.

With warm regards,

N Chandrasekaran

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