Dear Shri Parkhi Sir,

Thank you very much for your thoughtful gesture of presenting me with your books on Quality and Reliability.

Receiving these books brought back memories of the period when I had the opportunity to observe first-hand the passion, rigor, and customer-centric approach that you championed. Many of the principles that you have articulated so elegantly in these books are the very principles that shaped a generation of engineers and leaders, including many of us who were fortunate to work during that era.

Having had the privilege of witnessing the lasting impact of your work and leadership on our industry, I found your writings to be a powerful reminder that true market leadership is built not merely through products, but through unwavering customer trust earned through quality and reliability.

I particularly appreciate the connection established between quality excellence and business leadership. The books reinforce that sustained market leadership is achieved by developing dependable products, learning from field performance, and embedding customer-focused quality across design, manufacturing, the supply chain, and service.

Your books capture principles that remain as relevant today as ever and will continue to guide present and future generations of engineers and leaders. I sincerely appreciate your effort in documenting these valuable insights and sharing them with us.

Thank you once again for this thoughtful gift.

With warm regards,

Girish Wagh